

Dear campers,

We present the **ArenaCampsitesCard** programme within which you can achieve numerous benefits during your stay at the Arena camps, and we invite you to fill out the form and become a member and user of the **ArenaCampsitesCard**. As a registered user of the **ArenaCampsitesCard** you gain the right to a 5% discount to the price of the pitch and the price of the person, while the discount for multi-annual membership can amount up to 15%. Users of the **ArenaCampsitesCard** will also be presented with periodical special offers with additional benefits. All details regarding the discount and the benefits are stated in the **ArenaCampsitesCard** regulations, and the owners of the **ArenaCampsitesCard** will be informed about the additional benefits via a special newsletter.

Fill out the online application for the **ArenaCampsitesCard** and it will arrive to your address.

ArenaCampsitesCard regulations:

1. Arena Hospitality Group is the issuer and owner of the **ArenaCampsitesCard**, and Arena Hospitality Group reserves the right to withdraw or not to accept the cards in case these regulations are not abided by.
2. **ArenaCampsitesCard** card does not represent means of payment.
3. The benefits of the **ArenaCampsitesCard** card can be used in the following Arena camps: Stoja, Medulin, Kažela, Indije, Stupnice, Tašalera and Runke.
4. The holder of the **ArenaCampsitesCard** card can be a user of only one **ArenaCampsitesCard** card and the benefits of the **ArenaCampsitesCard** card cannot be transferred to another person or used without the presence of the holder of the **ArenaCampsitesCard**.
5. Benefits of the **ArenaCampsitesCard** can be used from the moment of taking over the card.
6. Joining the **ArenaCampsitesCard** programme is free of charge and available only to private entities.
7. Cancelling the **ArenaCampsitesCard** programme is possible only with written notification to the issuer. All obligations and benefits of the programme cease upon receiving the written notification.
8. Benefits of the **ArenaCampsitesCard** programme are:
 - a) 5% off to the price of the pitch and the price of the person in the camp (applies to the card holder and persons accompanying him who are using a maximum of two accommodation units). The discount refers to regular, individual prices of the camp based on which the guest had made the booking.
 - b) additional discounts are approved for long-time users of the **ArenaCampsitesCard** programme to discounts pursuant to point 8a):
 - users of the programme from 3 to 5 years - 3% of the additional discount

- users of the programme for more than 10 years - 10% of the additional discount

c) special additional discounts which will be published in a special **ArenaCampsitesCard** newsletter

All discounts stated above refer to the price of the pitch and the price of the person, and do not apply to other services and the sojourn tax.

9. The membership begins on the year the **ArenaCampsitesCard** is used for the first time. Multi-annual membership is achieved through regular stays in the Arena camps, every year, with the use of the **ArenaCampsitesCard**. In the event the consecutive arrivals are terminated, the rights gained through the multi-annual memberships are lost and the year of the next arrival is considered to be the first.

10. The holder of the **ArenaCampsitesCard** is obliged to present the card upon arrival at the reception desk during check-in and to identify himself with the unique card number. If the guest does not present the card during check-in, no discount will be approved on the invoice, regarding payment.

11. Benefits of the **ArenaCampsitesCard** programme cannot be combined with other Loyalty or membership programmes and special offers and discounts.

12. In case of losing the card, the member is obliged to report the loss to the issuer at camping@arenaturist.hr

13. Arena Hospitality Group obliges to protect your personal information in accordance with the privacy policy posted at www.arenacampsites.com.

14. Arena Hospitality Group reserves the right to change the rules of the **ArenaCampsitesCard** programme and to take away the cards with previous written notification.